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DELEGATE

STUDENT DELEGATION RIGHTS

Under FERPA regulations, students have total authority over delegation of their data. Therefore, access may be altered or denied by the student at any time for any Delegate regardless of their relationship to the student. The University of Kansas does not control the access a student delegates to individuals.

FERPA GUIDANCE FOR STUDENTS

PDF: https://www2.ed.gov/policy/gen/guid/fpco/ferpa/for-eligible-students.pdf

Website: https://www2.ed.gov/policy/gen/guid/fpco/ferpa/students.html

CREATE A NEW ACCOUNT

THE E-MAIL NOTIFICATION

The following e-mail will be sent as soon as the Student delegates access. This e-mail contains information necessary to create your account.



CREATE ACCOUNT

1. From the e-mail message, click the link labeled "Create Account/ Accept Terms and Conditions" and it will take you to this page. **Do not bookmark this page.**

The page you need to bookmark is discussed in the "<u>SUBSEQUENT LOGIN SESSIONS</u>", <u>but you must</u> <u>complete this step first.</u>

Delegate Create Account/Terms							
KU Enroll & Pay : Delegate Access							
Accept Terms & Conditions of being a Delegate							
	You are required to accept the	Terms & Conditions for <u>EACH</u> student who grants you access to their information.					
First Time	First Time As A Delegate Accept Terms/Conditions for Additional Student						
	Create New Account	Use Existing Account					
	er ID	User ID					
Passv Confirm Passv		? Forgot your User ID?					
		Password					
Email Address First Name		Forgot your password?					
		Sign In					
Last N							
	Create Account						
	*** DO NOT BOO	KMARK this page as this is not the regular KU Delegate Login page. ***					

2. To create an account, you will only be using the left side of this page "Create New Account"

First Time As A Delegate					
	Create New Account				
User ID	l				
Password		?			
Confirm Password					
Email Address					
First Name					
Last Name					
	Create Account				

- 3. Create your account by completing the fields:
 - a. User ID: Choose own ID
 - b. **Password:** Requirements are a minimum of 8 characters, 1 special character, 1 number, and 1 uppercase
 - c. Email Address: Enter your e-mail address again
 - d. First Name
 - e. Last Name

First Time As A Delegate					
Create New Account					
User ID	Choose User Name				
Password		?			
Confirm Password					
Email Address	delegate1@mail.com				
First Name					
Last Name					
	Create Account				

4. Click "Create Account"

ACCEPT TERMS AND CONDITIONS

- 1. Read through the Terms and Condition
- 2. Accept or Decline the Terms and Conditions
 - a. If "Decline" is selected, no access will be granted to the Student data
 - i. No information needs to be entered by the Delegate if declining the access.
 - ii. Select "Decline" and click "Submit"

You have declined the Terms and Condition	ons for accessing somebody else's data.			
You have declined the Terms and Conditions for accessing somebody else's data. By declining the Terms and Conditions you will lose this advantage.				
ок	Cancel			

b. If Accept is selected:

- i. Change the accept indicator to "Yes" (image below)
- ii. Enter the Security Key that was sent in the email notification
- iii. Enter the e-mail address where you received the email notification
- iv. Enter your first and last name in the respective fields
- v. Click "Submit"

C Delegate Terms Conditions	Delegate Term	s & Conditions		A :
Delegate Name				
Terms and Conditions for accessing and	ther person's data.			
The following terminology applie you access. "Delegate" refers to behalf.				
Agreement:				
You have been granted access t acree to protect the privacy of th				
You must Accept or Decline				
I accept the terms and conditions	Yes	Acc	eptance Date 03/22/2021	
I decline the terms and conditions	No			
Verify Your Invitation				
Enter the Security Key included in the e received	mail notification you	Enter the email	address that the notification wa	s sent to
DA Security Key Provided in e-mail notice	e.	Contact Email	delegate1@mail.com	
Your Personal Information				
First Name	Candace			
Middle Name (Optional)				
Last Name	Flynn			
	Su	bmit		

SUBSEQUENT LOGIN SESSIONS

After creating your account and accepting Terms & Conditions, you will be redirected to the following page. *You cannot use this page until you complete your account set up in the "Create Account" section.*

Please note the distinct difference from the "Create Account/ Terms and Conditions" page.

The University of Kansas		
KU	ENROLL & PA The University of Kansas The University of Kansas	Y: DELEGATE ACCESS
Updates Look for impor & scheduled outa	ε	Enroll & Pay Delegate Login Login for Delegates who have already created their UserID and been granted data access by a student. User ID: Password Forgot your UserId or Password?
Help tutorials and FAQ	5	Sign in

This is the page that you should bookmark if you intend to do so for Delegate.

The website URL is: delegate.ku.edu

VIEWING SHARED INFORMATION

1. After logging in, click the following image (tile):

My Student's Information



2. The following page will open with a list of students who have delegated access to you:

C Delegate Homepage		Shared Information		:		
🕹 KU Select Student to View		These students have granted you access to their data. Select the student whose data you wish to view, and click the 'Save' button. Your selection will remain in effect for the duration of your session, or until you return to this page and choose a different student. 2 rows				
My Student's Financial Aid	~	O Student 2 Name				
My Student's Records	~		Save			

3. Select the student whose information you wish to view. *This is required even if you only have one student.*

< Delegate Homepage	Homepage Shared Information		â	:
🕹 KU Select Student to View	,	These students have granted you access to their data.		
		Select the student whose data you wish to view, and click the 'Save' button. Your selection will rem		
My Student's Holds & Tasks ~		et for the duration of your session, or until you return to this page and choose a different studer	1t. 2 ro	ws
My Student's Financials	~	Student 1 Name		
My Student's Financial Aid	~	O Student 2 Name		
My Student's Records	~		Save	

- 4. After selecting the student, navigate through the folders to view the student's information
- 5. Return to this page to view a different student
- 6. If a page gives you an error message or does not display correctly, ensure that
 - a. You have selected a student and clicked "Save"
 - b. The student has granted you access to each of the pages you are trying to view.
 - i. If the student has not granted this access, you will need to contact them directly to request an update.

<u>Students are the only individuals who can grant access to their data. University employees do not have access</u> or authority to grant student information to delegates.

MAKE A PAYMENT: NEW & EXISTING ACCOUNTS

1. If you have multiple students, pick one to pay for and click Save, then from the left menu, under the "My Student's Financials" folder, click the "Pay Bills/KUCard/Dining \$" link.

•	Delegate Homepage	Shared Information	:
	KU Select Student to View	These students have granted you access to their data.	1
	My Student's Holds & Tasks V	Select the student whose data you wish to view, and click the 'Save' button. Your selection will remain in effect for the duration of your session, or until you return to this page and choose a different student. 2 row	16
,	My Student's Financials	Student 1 Name	
	My Student's Bills	Student 2 Name	
	My Student's Account Balance	Save	
	My Student's Charges Due		
	My Student's Payment History		
	My Student's 1098T		
4	Pay Bills/Beak'em Bucks/Dining		

(Ensure that pop-ups are allowed) The page will default to the "Pay Bills" tab, so simply click the green "Pay Tuition, Housing and Other Charges" button. This will open a new tab/window to the payment site. (If you wish to add funds to Beak'em Bucks or to a Dining Dollars plan, please click on the corresponding tab instead).



*You will encounter this screen one time only to set up your TouchNet payment account. (See notes within screenshot for Existing Users login vs Create New User login clarification.)

KU	
KU/KUMC Payment Delegate Login	This login is a one-time connection to your TouchNet payment account.
Existing Authorized Users	
Enter your credentials below. This is a one time step to link your accounts. Once this is complete, you will no longer use the existing authorized user login page.	
Enroll & Pay Delegate ID:	If your student had previously created your TouchNet account, you will use the portion of the screen tilled "Existing Authorized Users". Enter the same credentials that you had used
Password:	to previously log into TouchNet.
Forgot Password Login	
Create New User	
If you do not have a user account, please create one below.	
Enroll & Pay Delegate ID:	If your student had NOT previously created your TouchNet account, you will use the portion of the screen titled "Create New User".
Create New User	Delegate Information Page (https://student-account-services.ku.edu/pay-online)."

(Note: If you are a payment delegate for multiple students, you will have the option to select the specific student you wish to pay for or you can select "Pay All" to combine all amounts for multiple students).

3. Click the green "Make Payment" button, then enter amount to pay and click "Continue".

A My Account Make Payment Help			Select Student
Announcement Welcome to the University of Kansas and the University of Kansas Medical Center Bill Payment site. Note that the amount shown is your overall account balance. Please Select your primary (or home) campus.	Student Account Balance	ID: xxx7101 \$225.00 View Activity Make Payment	My Profile Setup Personal Profile Security Settings
眷 My Account Make Payment Help			Select Student My Profile
Account P	ayment		
S Amou	nt Method	Confirmation	Receipt
Payment Date	9/24/19		
Current account balanc	e	\$225.00 I	50.00 Payment Total: \$50.00 Continue

4. Select your desired payment method using the dropdown, then click "Continue". (e-Check is free, Credit Cards and Bank Wires have a fee – disclosed in a later step).



5. Enter and verify your credentials by completing all required fields. Follow the on-screen instructions to complete your payment. You must check the box "I agree to the terms and conditions" to submit the payment.

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(F-	CH		ι	NI
· - ·	<u> </u>	_	-	••)

Account Pa	avment		Select Student	t My Profil
Amour		Confirmation	Receipt	
Amount Method	\$50.00 Electronic Check (checking/savings)	*		
Account Inform	ation	Billing Information		
* Indicates required fiel	ls	*Name on account:	Jayhawk Parent	
Do not enter other ac cards, home equity, or Do not enter debit car	nal checking or savings account. ounts, such as corporate account numbers, e traveler's checks. d numbers. Instead, enter the complete rout unt number as found on a personal check.	Dilling address line town	100 Main St	
*Account type:	Checking	* State:	Kansas (KS)	
*Routing number: (Exam	ple)	*Postal Code:	66044	
*Bank account number:	123456789			
*Confirm account numb	er:			

U)	ACH Payment Agreement		ogged in udent Ac
A My Account Make Payme		itiate debit entries to my Depository according to the terms below, and for r In the event that this electronic payment is returned unpaid for any reason, Ided to my student account.	
Accoun			
Account	Address:		
	100 Main St		
	Lawrence KS 66044		9
A			ipt
	BANK		
Please review t	PO BOX 200		
Fiedse review a	,KS 66966		
	Routing Number:		
Payment Ir	Account Number: xxxxx6789		
Lawrence	Debit Amount: \$50.00		
Payment Am	This agreement is dated 9/24/19 11:26:13 AM	CDT.	
raymenerum	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	ddress has been logged: 129.237.90.157 at 9/24/19 11:26:13 AM CDT	
Payment Dat	Any false information entered hereon cons	titutes as fraud and subjects the party entering same to felony aws of the United States. Violators will be prosecuted to the fullest	
	To revoke this authorization agreement you m	nust contact: stu.account@ku.edu	
Selected Pa	a) I agree to the above terms and condition	ns. (Print Agreement)	
WEBCHECK			
Account xxxxx6	371	Cancel Continue	
Billing Address			-
Account Payme	nt		
Account Payme	nt Method	Confirmation Receipt	
Amount			
Amount	Method		
Please review the transaction deta Payment Information	Method	bmit your payment. Paid To	
Please review the transaction deta Payment Information Lawrence	Method ails, agree to the terms and conditions, then sul	bmit your payment.	
Please review the transaction deta Payment Information	wils, agree to the terms and conditions, then sul	bmit your payment. Paid To University of Kansas 1246 West Campus Rd Room 1	
Please review the transaction deta Payment Information Lawrence	Method ails, agree to the terms and conditions, then sul	bmit your payment. Paid To University of Kansas 1246 West Campus Rd	
Please review the transaction deta Payment Information Lawrence Payment Amount	wethod ails, agree to the terms and conditions, then sul \$50.00 \$50.00 Change Amount	bmit your payment. Paid To University of Kansas 1246 West Campus Rd Room 1	
Please review the transaction deta Payment Information Lawrence	wils, agree to the terms and conditions, then sul	bmit your payment. Paid To University of Kansas 1246 West Campus Rd Room 1	
Please review the transaction deta Payment Information Lawrence Payment Amount	wethod ails, agree to the terms and conditions, then sul \$50.00 \$50.00 Change Amount 9/24/19	bmit your payment. Paid To University of Kansas 1246 West Campus Rd Room 1 Lawrence, KS 66045	
Please review the transaction deta Payment Information Lawrence Payment Amount Payment Date Selected Payment Meth	wethod ails, agree to the terms and conditions, then sul \$50.00 \$50.00 Change Amount 9/24/19	bmit your payment. Paid To University of Kansas 1246 West Campus Rd Room 1 Lawrence, KS 66045	
Please review the transaction deta Payment Information Lawrence Payment Amount Payment Date Selected Payment Meth WEBCHECK	wethod ails, agree to the terms and conditions, then sul \$50.00 \$50.00 Change Amount 9/24/19	bmit your payment. Paid To University of Kansas 1246 West Campus Rd Room 1 Lawrence, KS 66045	
Please review the transaction deta Payment Information Lawrence Payment Amount Payment Date Selected Payment Methon WEBCHECK Account XXXXX6789	wethod alls, agree to the terms and conditions, then sul \$50.00 \$50.00 Change Amount 9/24/19 od	bmit your payment. Paid To University of Kansas 1246 West Campus Rd Room 1 Lawrence, KS 66045	
Please review the transaction deta Payment Information Lawrence Payment Amount Payment Date Selected Payment Meth WEBCHECK Account xxxx6789 Billing Address	wethod ails, agree to the terms and conditions, then sul \$50.00 \$50.00 Change Amount 9/24/19	bmit your payment. Paid To University of Kansas 1246 West Campus Rd Room 1 Lawrence, KS 66045	
Please review the transaction deta Payment Information Lawrence Payment Amount Payment Date Selected Payment Meth WEBCHECK Account xxxxx6789 Billing Address	Method ails, agree to the terms and conditions, then sul \$50.00 \$50.00 Change Amount 9/24/19 od	bmit your payment. Paid To University of Kansas 1246 West Campus Rd Room 1 Lawrence, KS 66045	
Please review the transaction deta Payment Information Lawrence Payment Amount Payment Date Selected Payment Meth WEBCHECK Account xxxxx6789 Billing Address	Method alls, agree to the terms and conditions, then sul \$50.00 \$50.00 Change Amount 9/24/19 od Jayhawk Parent 100 Main St Lawrence, KS 66044	bmit your payment. Paid To University of Kansas 1246 West Campus Rd Room 1 Lawrence, KS 66045	
Please review the transaction deta Payment Information Lawrence Payment Amount Payment Date Selected Payment Meth WEBCHECK Account xxxxx6789 Billing Address	Method sils, agree to the terms and conditions, then sul \$50.00 \$50.00 Change Amount 9/24/19 od Jayhawk Parent 100 Main St	bmit your payment. Paid To University of Kansas 1246 West Campus Rd Room 1 Lawrence, KS 66045	
Please review the transaction deta Payment Information Lawrence Payment Amount Payment Date Selected Payment Meth WEBCHECK Account xxxxx6789 Billing Address	Method alls, agree to the terms and conditions, then sul \$50.00 \$50.00 \$50.00 Change Amount 9/24/19 od Jayhawk Parent 100 Main St Lawrence, KS 66044 Change Payment Method	bmit your payment. Paid To University of Kansas 1246 West Campus Rd Room 1 Lawrence, KS 66045 Confirmation Email Primary @ku.edu Secondary @yahoo.com	
Please review the transaction deta Payment Information Lawrence Payment Amount Payment Date Selected Payment Meth WEBCHECK Account xxxxx6789 Billing Address	Method alls, agree to the terms and conditions, then sul \$50.00 \$50.00 \$50.00 Change Amount 9/24/19 od Jayhawk Parent 100 Main St Lawrence, KS 66044 Change Payment Method	bmit your payment. Paid To University of Kansas 1246 West Campus Rd Room 1 Lawrence, KS 66045 Confirmation Email Primary @ku.edu Secondary @yahoo.com	& Conditions

Account Payment			
Thank you for your payment. We will se	end you a confirmation e-mail with paym	nent details. For a record of all your payments	, please see the Payment History.
\$		(
Amount	Method	Confirmation	Receipt
Payment Receipt			
Your payment in the amount of \$50.00	was successful. A confirmation email wa	as sent to@ku.edu. Please print this	page for your records.
Payment date:		9/24/19	
Amount paid:		\$50.00	
Student name:		Jayhawk Student	
Paid to:		University of Kansas	
		1246 West Campus Rd	
		Room 1	
		Lawrence, KS 66045	
		UNITED STATES	
Account number:		xxxxx6789	
Name on account:		Jayhawk Parent	
Account Type:		Checking	
			Print

CREDIT CARD

- Opens in new window/tab-
- Currently applies 2.85% convenience fee (percentage subject to change minimum of \$3.00)

Account Payment				
\$	-8	(_)	•	
Amount	Method	Confirmation	Receipt	
Disease and the American details of indian Com				
Please review the transaction details. Clicking Con-	tinue will open a new window,	where you will complete your transaction	1.	
Payment Information		Paid To		
Lawrence	\$50.00	University of Kansas		
Payment Amount	\$50.00	1246 West Campus Rd Room 1		
	Change Amount	Lawrence, KS 66045		
Payment Date 9/24/19		Confirmation Email		
Selected Payment Method		Primary @ku.ed Secondary @yah	u 100.com	
TOUCHNET PAYPATH				
	Change Payment Method			

KU			
Welcome to the	PayPath Payment	Service!	
for your convenience. A non-refunda	ble PayPath service charge of <mark>2.85%*</mark> (minim	rersity of Kansas student accounts. PayPath acc um \$3.00) will be added to your card payment nk transfers outside of this service without cha	. You will be given an opportunity
Transaction Details Student ID 4444444 - Lawrence	Term to creditAmount4212\$50.00		
PayPath Payment Service accepts:	Decard and a second		
* Service Charge subject to change			Cancel Continue
PayPath [®] Payme	nt Services		
\$		0	
Amount	Payment	Confirmation	Receipt
Payment Amo	unt Information		
	o University of Kansas, a non-refundable Pay ity to approve the complete transaction befo	Path Service Fee of 2.85% [*] will be added to you ore submitting payment.	r payment with a minimum charge o
Payment amount:	\$50.00		
* Service Charge subject to change			Cancel Continue

S Amount	Payment	Confirmation	Receipt
PayPath Payment Service accepts:	GCcard Ccard		
Payment Card Information			
Name on card:		Jayhawk Parent	
Card account number:			
Card expiration date:			
Card security code:			What is this?
Billing Address			
Check if address is outside of the United States:			
Billing address:		100 Main St	
City:		Lawrence	
State:		Kansas (KS)	•
Zip code:		66044	
Email address:		jayhawkparent@ku.edu	
Confirm email address:		jayhawkparent@ku.edu	
Phone number: (optional)			
			Cancel Continue

ease review the transaction details and ag	gree to the terms and condition	s below. Clicking Submit Payment will finalize you	ur transaction.
Payment to University of Kansas: PayPath Payment Service Fee Total payment amount: School name: Payer name: Billing address: City:		\$50.00 \$3.00 \$53.00 University of Kansas Jayhawk Parent 100 Main St Lawrence	
State: Zip code: Email address: Phone number: Card account number: Browser internet address: Business correspondence address:		KS 66044 jayhawkparent@ku.edu Not entered xxxxxxxxx1111 129.237.90.157 TOUCHNET INFORMATION SYSTEMS INC 15520 COLLEGE BLVD. LENEXA, KS 66219 UNITED STATES	
erms and Conditions			

6. Once the payment is processed, you will see a receipt. In addition, you will receive an e-mail with information about your payment. Consider printing the confirmation for your records or save the email. This receipt indicates that the transaction is acknowledged.

FORGOT USER ID

The login URL to use after the Delegate has set up an account is here: delegate.ku.edu

The University of K	ansas
KL	ENROLL & PAY : DELEGATE ACCESS The University of Kansas The University of Kansas Medical Center
	important notices & doutage dates here Sign in
Help tutorials	and FAQs
KU En	roll & Pay : Delegate Access
	Forgotten Credentials For Your Delegate Access
If you have previou	sly created your Delegate Access account you may use the links below to retrieve your forgotten credentials



Return to Login Page

KU	Enroll &	& Pay : Delegate Access
	Forg	otten Credentials For Your Delegate Access
lf you have	previously created	d your Delegate Access account you may use the links below to retrieve your forgotten credentials
		Forgot your User ID?
		Forgot my User ID
		Enter your Email Address
		Email Address
		Retrieve User ID
		Return to the logon page
		Forgot your User ID?
	_	
		Forgot my User ID
	E	Enter vour Email Address
Your	request was su	ccessful. Your User ID will be sent at the email address you entered.
		ок
		and the togeth puge
	_	

FORGOT PASSWORD

The University of Kansas		
KU	ENROLL & PA The University of Kansas The University of Kansas	Y : DELEGATE ACCESS
Updates Look for impo scheduled out	x age dates here	Enroll & Pay Delegate Login Login for Delegates who have already created their UserID and been granted data access by a student. User ID: Password Forgot your UserId or Password? Sign in
VII E		and an Alexandra
	& Pay : Deleg	
Forg	jotten Credentials Fo	or Your Delegate Access
If you have previously create	d your Delegate Access acco creder	unt you may use the links below to retrieve your forgotten tials

Forgot your User ID?	1	
Forgot your password?		
2 <i>j</i> ,		

KU	Enroll & Pay : Delegate Access	
If you have	Forgotten Credentials For Your Delegate Access previously created your Delegate Access account you may use the links below to retrieve your forgotten credentials.	
	Forgot your User ID?	
	Forgot My Password If you have forgotten your password or your password has expired, a new password will be emailed to you. Enter your User ID.	
	User ID Continue Return to the logan page	

Forgot My Password		
User ID Email ID	Delegate 1 Name delegate1@mail.com	
Please answer the following question Question What is your biggest pet peeve? Response		
Email New Passwo	rd Return to the previous page	



UPDATE PASSWORD & PIN

To update your password, PIN, or set forgot password questions, click on the following image (tile) in your account:

Update Profile and PIN



The following page will open:

٢	Delegate Update Password &	:
ι	User ID CDelegate User Name	
	Name Delegate Name	
Security Credentials		
Change password Change or set up forgotten password help Change or set up Personal Identification Number (PIN)		

CHANGE PASSWORD

You are the only individual who will have access to the password. *Do not share this information with anyone else.*

- 1. To change your current password, enter it into the first field.
- 2. In the second and third fields, enter the new password you would like to use
- 3. Click "OK"

	Change Password
Current Password	
New Password	
Confirm Password	
OK Cancel	

CHANGE OR SET UP FORGOTTEN PASSWORD HELP

You are the only individual who will have access to the question/ response you enter here. *Do not share this information with anyone else.*



Forgot Password Security Question: in the new system, the way to do a 'password reset' is to answer a security question. This, of course, means the delegate must navigate to the 'Update Profile & PIN' tile and choose the questions and provide an answer. See images below. We have included wording in our student and delegate communications pointing out that this step is critical. If the delegate fails to select a question/answer for the forgot password help, they will not be able to reset their password and the student will have to set up a new delegate account for them. As staff we do not have a way to resolve this for them.

< Delegate Homepage	
	User ID
	Name
REQUIRED!	
Setting up your 'Forgotten Password' q If you do not set up this tool and you forget you steps to create ANOTHER account with a diffe	ur password, your st
Setting up your PIN is required before of	alling and talking
If you need to call KU with questions, you mus	그는 것 같은 것 같은 것은 것이 같은 것이 같은 것 같이 같다.
	그는 것 같은 것 같은 것은 것이 같은 것이 같은 것 같이 같다.
If you need to call KU with questions, you mus	그는 아이가 지 않는 것은 것은 것은 것은 것은 것이 가지?
If you need to call KU with questions, you mus Security Credentials	그는 아이가 지 않는 것은 것은 것은 것은 것은 것이 가지?
If you need to call KU with questions, you mus Security Credentials Change password	t provide the PIN you
If you need to call KU with questions, you mus Security Credentials Change password Change or set up forgotten password help	t provide the PIN you

1. Use this page to set up a security question in case you forget your password.

Cancel Change/	Set Forgotten Password Help Done ×		
If you forget your password, you can have a new password emailed to you.			
Enter a question and your response below. These will be used to authenticate you.			
Question	~		
Select from the list of questions.			
Response			

2. There are several pre-built questions to choose from by clicking down-arrow on the Question field:

Cancel C	Change/Set Forgotten Password Help Done ×		
If you forget you	password, you can have a new password emailed to you.		
Enter a question	and your response below. These will be used to authenticate you.		
	Question What is your biggest pet peeve?		
Select from the I	st of questie In what town/city was your first full-time job?		
	What is your biggest pet peeve?		
	What is your favorite type of tree? What species of animal is your LEAST liked? What was the make/model of your first car? What was the name of your elementary school? What was the name of your favorite teacher? What was your childhood telephone number? What was your favorite childhood game? What was your grandmother's middle name? Where was your best family vacation as a kid?		

- 3. Choose the question you would like to use and then enter your response in the provided field.
- 4. Save

CHANGE OR SET UP PERSONAL IDENTIFICATION NUMBER (PIN)

Authorized staff members can see this PIN. They will ask you for it to confirm that they are authorized to speak to you.

A PIN is required in order to speak with a University staff member. It can be alphabetical, numerical, or alphanumeric. It may also include special characters, although they are not required.

Cancel Person	al Identification Number (PIN)	ne	
Please enter a PIN of at least 4 digits.			
Your PIN will be used to verify your identity if you need to call KU for assistance or questions.			
PIN			

UPDATE EMAIL ADDRESS

Delegates cannot update their own e-mail addresses. They must have their student update the e-mail address through the Share My Information page.

1. Delegates can confirm the email address that each student has assigned to their account using the "Update Profile and PIN" tile:

Update Profile and PIN



- 2. Under "Your email addresses as indicated by your delegators", is a list of the email addresses assigned by each student who has delegated access to you.
- 3. The student is the only individual with the authority to update the contact information on file for you. Please contact them directly to have this information updated.

C Dele	egate Update Password &	:		
User ID	Delegate User Name			
Name	Delegate Name			
Security Credentials	Security Credentials			
Change password Change or set up forgotten password help Change or set up Personal Identification Number (PIN)				
Your Email Addresses A	s Indicated By Your Delegators	2 rows		
Student Delegator	Your Contact Email Address			
Student 1 Name	groot@marvel.com			
Student 2 Name	groot@galaxy.com			

ADDITIONAL STUDENT ACCESS GRANTED

You are required to accept the Terms & Condition for each additional student who delegates access to you. For this reason, you will receive the same <u>e-mail notification</u> you used to create your account.

1. From the e-mail message, click the link labeled "Create Account/ Accept Terms and Conditions" and it will take you to this page. **Do not bookmark this page.**

Delegate Create Account/Terms			Â	
KU	Enroll & Pay : [Delegate Ac	cess	
Accept Terms & Conditions of being a Delegate You are required to accept the Terms & Conditions for <u>EACH</u> student who grants you access to their information.				
First Time A	As A Delegate Create New Account		Accept Terms/Conditions for Additional Student	
User Passw Confirm Passw Email Addro First Na Last Na	ess ame	?	Use Existing Account User ID Forgot your User ID? Password Forgot your password? Sign In	
Last Na	Create Account	KUNDK this page as this is	s not the regular KU Delegate Login page. ***	

- 2. This time, the right side of the screen will be used because you already have an account.

Accept Terms/Conditions for Additional Student		
	Use Existing Account	
User ID		
	Forgot your User ID?	
Password		
	Forgot your password?	
	Sign In	

- 3. Enter your User ID and password
- 4. Click "Sign In"
- 5. Go through the process of <u>Accepting Terms & Conditions</u> utilizing the information in the new email.