

Language Not Correct

When you log into Enroll & Pay and get the message *“The language you have chosen is not activated for this site,”* it’s because Enroll & Pay only operates using English. Below are the steps to take to set your browser to use English in Enroll & Pay.

Chrome

1. Select the three vertical dots in the top right corner of the browser, and scroll down to Settings
2. Select Advanced and then Languages
3. In the Languages section, select Add Languages and search for English (United States)
4. Choose add and then move English to the top
5. Restart your browser

Edge

1. Select the three vertical dots in the top right corner of the browser, and scroll down to Settings
2. Select Languages
3. In the Languages section, select Add Languages and search for English (United States)
4. Choose add and then move English to the top
5. Restart your browser

Firefox

1. Select the three horizontal lines in the top right corner of the browser, and scroll down to Settings
2. Scroll down to Language and click the Choose button located to the right of the text “choose your preferred language for displaying pages.”
3. Click “select language to add,” search for English (United States), and add it.
4. Move English (United States) to the top of the list and click OK.
5. Restart your browser

Internet Explorer

1. Select Tools and then Internet Options
2. Select Languages (near the bottom of the window)
3. Select Language Preferences
4. Click Add a Preferred Language and then select English (United States) [en-us], and then OK.
5. English will need to either be the only language showing or the first one on the list.
6. Restart your browser