

## eBill Navigation

- **How to View/Print eBill?** <https://sa.ku.edu/>
- From the Student Homepage, select the Student Financials Tile, click the Account Services folder and choose the Print or View a Bill link from the left- hand menu.
- **Why do I have a Prior Balance on my statement?**  
Prior balance does not mean you still owe. The prior balance reflects the ending balance from your last bill. All payments received since your last bill (including financial aid) will be reflected on your current statement. Please refer to "pay this amount" to determine if you have a balance due.

Please remember that this is your account and you are ultimately responsible for any amounts owed to KU. Therefore, it is very important that you make sure those who assist you with your financial obligations are aware of payment due dates, amounts owed, KU policy and procedures, etc.

You can provide another person access to your financial information by creating a KU Delegate with access to your Student Financials information. Instructions for creating a delegate account are available at [Delegate Instructions](#).

### eBill information

eBills are created on or about the 21st of each month and are due on the 15th of the following month.

- You will receive an eBill notification each time a new eBill is created and added to your online account. Since all students are required to provide KU with a valid email address, student eBill notification will be sent to KU registered email address. In addition, you can create a Delegate through Enroll & Pay so another person can view your account balance, obtain eBills, and process online payments (as a Payment Delegate) on your behalf. By providing an email address for each delegate, they will be notified electronically each time an eBill is created.
- eBills will include details of current charges. Prior monthly detail can be found by viewing past bills. Bills are available for the current year and 4 past years only.
- If you want to pay by paper check, you must print your eBill and submit the payment remittance with your check. All payments mailed must include the remittance form. Failure to do this will delay the process of your payment. In addition, please include student KUID number on the check.