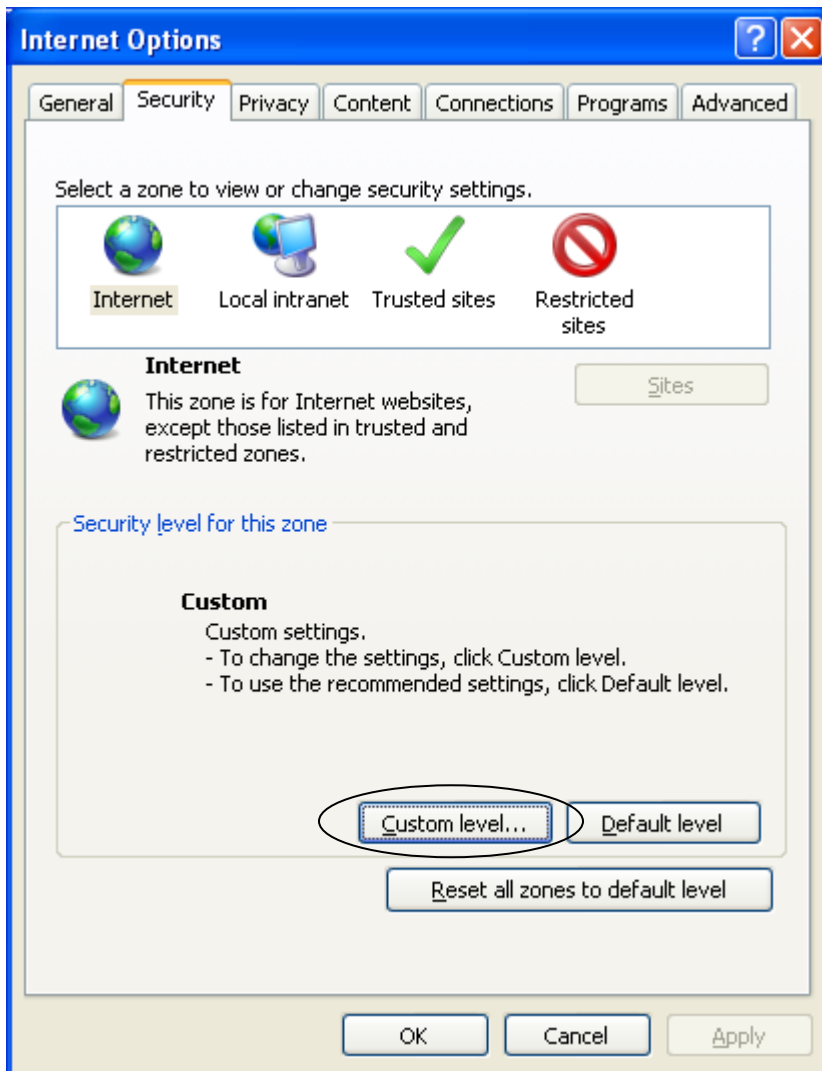


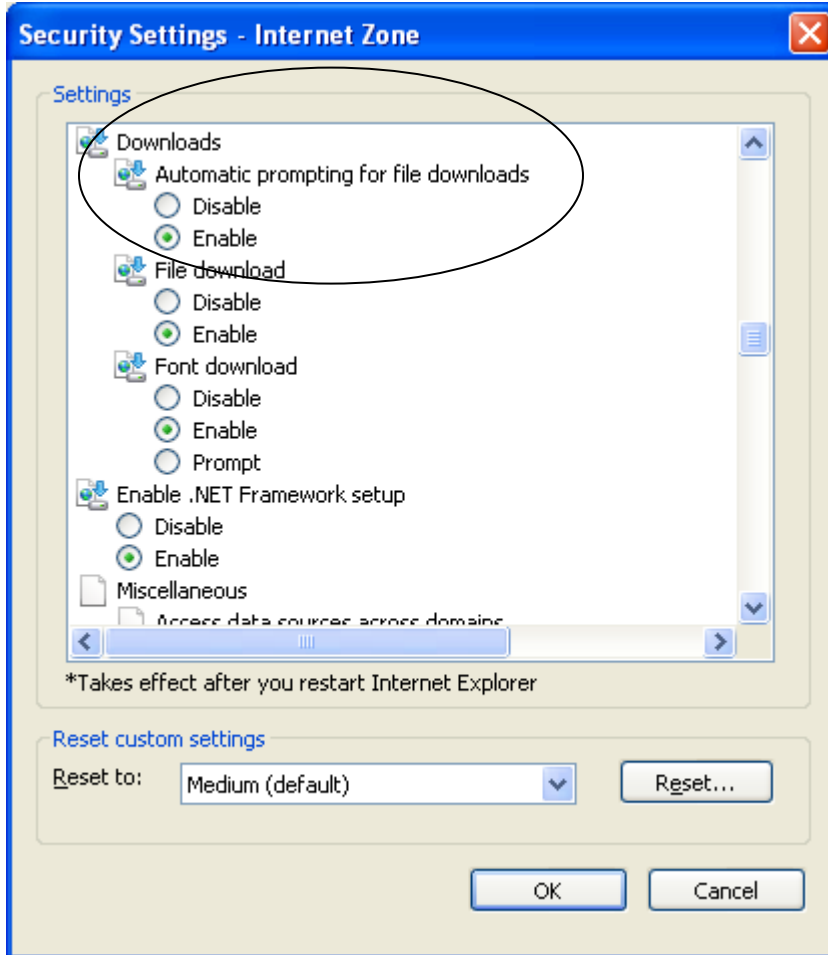
## Downloading a file or grid not working in Internet Explorer

To change the security settings on your Browser to allow the file download--


- Go to the Tools menu
- Select Internet Options
- Go to the Security tab
- The button towards the bottom that says Custom Level



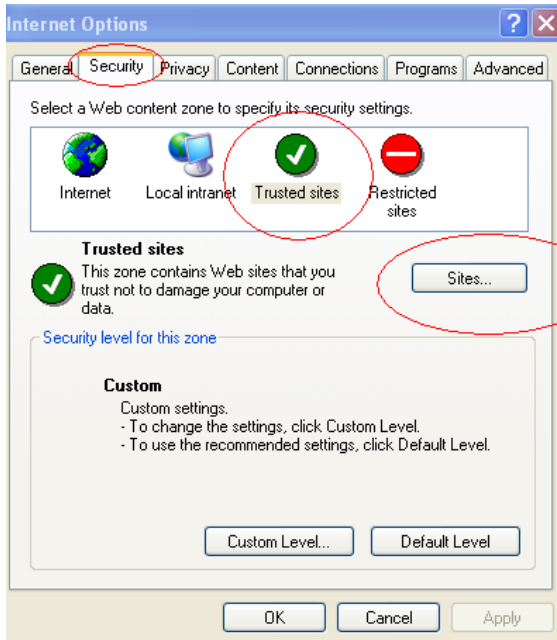
Scroll down the settings list for a choice called Downloads.  
One of the options is Automatic prompting for file downloads.  
Click the circle below it to say "Enable" then click OK at the bottom.



When it asks if you are sure, click Yes then click Apply and then click OK.

When you try to download a grid using the  icon  
If nothing happens (the screen flashes but nothing shows up)

- Go to the Tools menu
- Select Internet Options
- Go to the Security tab
- Click on Trusted sites
- Click on the Sites button



Page to enter trusted site. Add this website address, then click on the Add button:  
<https://sa.ku.edu>

