

Language not correct

When logging onto the Enroll & Pay system and you get a message 'The language you have chosen is not activated for this site', it's because the Enroll & Pay system only operates using the language of English. Below are the steps, you would do to get this set.

First, open your browser and then open the Tools drop down.

If you use **Internet Explorer**—

- 1) Under Tools, select Internet Options
- 2) select Languages (the button near the bottom of the window)
- 3) Hit the Add button and select English (United States) [en-us], click OK
(**NOTE:** English needs to be either the only language showing or the first one on the list.)
- 4) Click OK and click OK again

Close the browser and when you reopen, it should work.

If you use **Firefox**—

- 1) Under Tools, select Options
- 2) on the Content tab, on Languages, click on the Choose button
- 3) using the drop down, select or enter English/United States [en-us]
(**NOTE:** English needs to be either the only language showing or the first one on the list.)
- 4) Click OK and click OK again

Close the browser and when you reopen, it should work.

Now, when you go to Enroll & Pay (<https://sa.ku.edu>), you should be able to log on.